## Lines of Communication Questions



		Yes	No
1.	Are there accessible tools for the governing board, management, employees and contractors to communicate compliance-related concerns?		
2.	Do the tools include methods for anonymous or confidential communication?		
3.	While the entity may strive to maintain the anonymity of an employee's identity, does it also make clear that there may be a point at which the individual's identity may become known or may have to be revealed in certain instances?	0 🗆	
4.	Is the compliance officer's contact information included in the following materials: 1. new staff orientation 2. compliance related training 3. contractor's and affiliated training, if applicable?	f□	
5.	Are the lines for communicating incidents, and examples of the incidents to be reported, well publicized throughout the organization (i.e., orientation/education sessions, posters, pamphlets, intranet/internet, etc)?		
6.	Do services exist to facilitate communication between the compliance department and individuals with physical and cultural barriers consistent with laws and regulations?		
7.	Does your organization foster a culture of compliance and encourage open lines of communication without fear of retaliation?		
8.	Is there a policy indicating that there will be no retribution for reporting conduct that a reasonable person acting in good faith would have believed to be erroneous, improper, or fraudulent?		
9.	Are reports of potential compliance issues delivered to the compliance officer?		
10.	Does a telephone hotline exist to send/receive reports of compliance issues?		
11.	Are hotline calls logged and tracked?		
12.	Does the compliance officer have a method of receiving anonymous reports and provide feedback to reporting individuals, as appropriate?		
13.	Does the compliance officer publicize alternate methods for anonymous reporting such as a mailing address and a drop box?		
14.	Are your board, employees, and persons associated with the organization advised of their responsibility and obligation to report compliance-related concerns?		
15.	Is there an opportunity for employees to make suggestions on the reporting process?		
16.	Do employees have the opportunity to seek clarification on policies and procedures and reporting methods?		
	"Yes" Total:		/14

