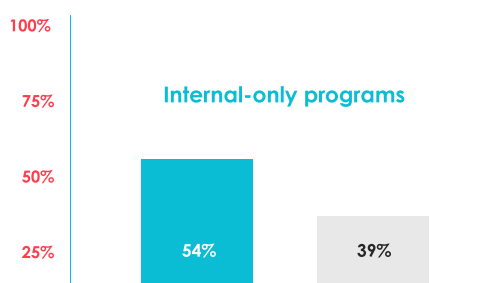# SmartLine
by Healthicity

SmartLine by Healthicity

AI-Driven | Fast | Confidential

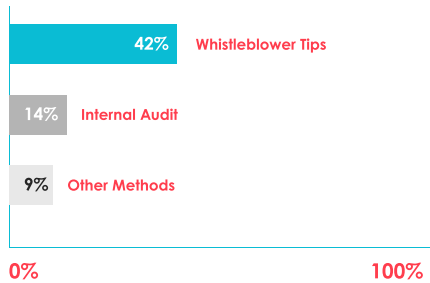SmartLine revolutionizes compliance reporting with AI-powered speed, precision, and total confidentiality.

What Makes a Compliance Hotline Effective?

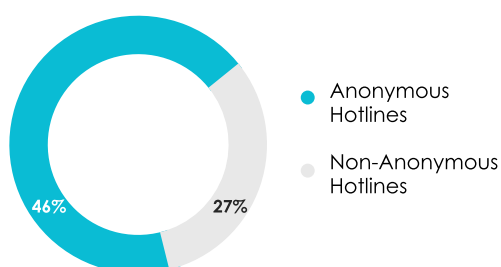A recent study* found that hotlines are more effective when they include:

Independently administered hotline programs.

The ability to receive anonymous reports.

24/7/365 availability for reporting.

Internal-only programs

100% / 75% / 50% / 25%

54% — 39%

Hotlines managed by an external third party are perceived as more effective.

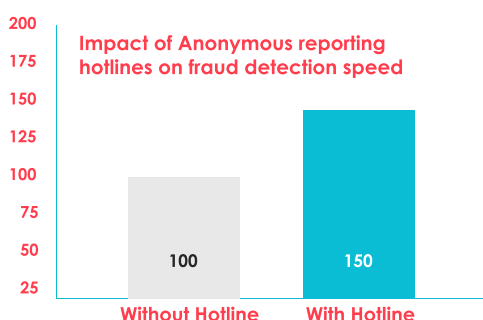42% — Whistleblower Tips
14% — Internal Audit
9% — Other Methods

0% — 100%

42% of fraud cases are detected through whistleblower tips—3x more than any other method.

Anonymous Hotlines — 46%
Non-Anonymous Hotlines — 27%

Anonymous Hotlines Are Rated as More Effective

Hotlines that ensure anonymity are significantly more effective.

Impact of Anonymous reporting hotlines on fraud detection speed

200 / 175 / 150 / 125 / 100 / 75 / 50 / 25

Without Hotline — 100
With Hotline — 150

Organizations with anonymous reporting hotlines, experience 50% fewer losses due to fraud.

Smarline Checks Every Box

Confidentiality That Drives Honesty
The ability to self-identify or remain anonymous will encourage employees to speak up without hesitation.

AI Transcriptions on Demand
Instantly transcribed calls provide actionable insights for your team.

Instant Alerts = Instant Action
Receive real-time notifications with recordings and transcripts to act fast.

Efficiency That Works
SmartLine automates compliance reporting—no more manual work.

SmartLine makes incident reporting easier, faster, and smarter—protecting your organization every step of the way.

*Source: The Institute of Internal Auditors